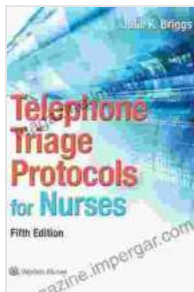


Telephone Triage Protocols for Nurses: Empowering Healthcare Professionals for Effective Patient Management

In the ever-evolving healthcare landscape, nurses play a pivotal role in providing prompt and efficient care to patients. Telephone triage, a crucial component of modern healthcare systems, empowers nurses to assess and manage patient concerns remotely, ensuring timely access to appropriate care. Telephone Triage Protocols for Nurses by Briggs is an invaluable resource that provides nurses with comprehensive guidance for conducting effective telephone triages.

Benefits of Telephone Triage

Telephone triage offers numerous benefits for both patients and healthcare systems:



Telephone Triage Protocols for Nurses (Briggs, Telephone Triage Protocols for Nurses) by Julie K. Briggs

★★★★☆ 4.7 out of 5

Language : English
File size : 6226 KB
Text-to-Speech : Enabled
Enhanced typesetting : Enabled
Print length : 640 pages
Screen Reader : Supported



* **Improved Patient Access:** Patients can access healthcare services conveniently from the comfort of their homes or on the go. * **Reduced Emergency Department Visits:** Telephone triages help divert patients with non-urgent concerns to appropriate care settings, reducing unnecessary emergency department visits. * **Enhanced Resource Allocation:** Healthcare professionals can effectively prioritize and allocate resources to patients based on the severity of their conditions. * **Increased Patient Satisfaction:** Patients appreciate the convenience and timely response provided by telephone triage services.

Telephone Triage Protocols for Nurses by Briggs

Telephone Triage Protocols for Nurses by Briggs is an essential guide that equips nurses with the knowledge and skills required for proficient telephone triage. The book presents:

* **Comprehensive Protocols:** Evidence-based protocols cover a wide range of common medical concerns, including respiratory, cardiovascular, musculoskeletal, and neurological conditions. * **Clear and Concise Instructions:** Step-by-step instructions provide nurses with a structured approach to gathering patient information, assessing symptoms, and determining appropriate actions. * **Red Flags and Warning Signs:** Emphasis on recognizing red flags and warning signs during telephone triages to identify patients requiring immediate medical attention. * **Disposition Guidelines:** Guidance on how to appropriately dispose of patients based on their symptoms and medical history. * **Sample Telephone Triage Scripts:** Practical examples of effective communication techniques for telephone triages.

Target Audience

Telephone Triage Protocols for Nurses by Briggs is primarily intended for:

* Registered nurses * Nurse practitioners * Nurse call center staff *
Healthcare administrators responsible for telephone triage services

Author Profile

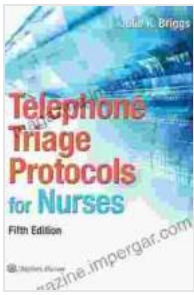
Marilyn Briggs, RN, MSN, CEN, is a highly respected nurse with over 30 years of experience in emergency and triage nursing. Her vast expertise in telephone triage protocols makes her an authoritative source in this field.

Testimonials

"Telephone Triage Protocols for Nurses by Briggs is an indispensable tool for nurses. The comprehensive protocols and clear instructions empower us to provide prompt and effective care to our patients remotely." - Sarah J., Registered Nurse

"This book has significantly enhanced my confidence and skills in conducting telephone triages. The evidence-based protocols ensure that I am making informed decisions and providing appropriate care to patients." - John M., Nurse Practitioner

Telephone Triage Protocols for Nurses by Briggs is an indispensable guide for nurses seeking to excel in telephone triage. Its comprehensive protocols, clear instructions, and expert guidance empower nurses to confidently assess and manage patient concerns remotely, ensuring timely access to appropriate care. By investing in this book, nurses can enhance their skills, improve patient outcomes, and optimize healthcare resource allocation.



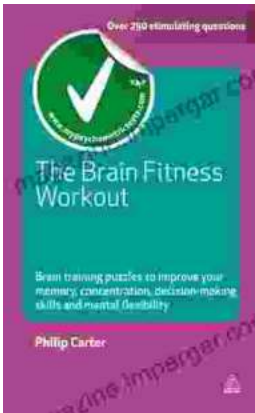
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